

**Scott Gillis**

**From:** Michael Pavan  
**Sent:** Monday, November 12, 2007 07:44  
**To:** Scott Gillis  
**Subject:** FW: ADP IVR Transactions Summary

**From:** IVR@toyotaofwaldorf.com [mailto:IVR@toyotaofwaldorf.com]  
**Sent:** Saturday, November 10, 2007 11:02 PM  
**To:** Michael Pavan  
**Subject:** ADP IVR Transactions Summary

**ADP IVR**For More details... [Log in to IVR](#)**IVR Transactions Summary**

from 11/10/2007 to 11/10/2007

(report generated 11/10/2007 11:02:06 PM)

185 total calls processed (inbound and outbound).

**TOW - 67 Contact Attempts (185 Total Calls)**

<b>RO 3 Contact Attempts</b>	<b>SOR 19 Contact Attempts</b>	<b>APPT 45 Contact Attempts</b>
0%	0%	0%
Customer Notified	Customer Notified	Customer Notified
0%	0%	0%
Unconfirmed Notification	Unconfirmed Notification	Unconfirmed Notification
0 Inbound Calls	0 Inbound Calls	