

Scott Gillis

From: Michael Pavan
Sent: Monday, November 12, 2007 07:44
To: Scott Gillis
Subject: FW: ADP IVR Transactions Summary

From: IVR@toyotaofwaldorf.com [mailto:IVR@toyotaofwaldorf.com]
Sent: Friday, November 09, 2007 11:02 PM
To: Michael Pavan
Subject: ADP IVR Transactions Summary

ADP IVRFor More details... [Log in to IVR](#)**IVR Transactions Summary**

from 11/9/2007 to 11/9/2007

(report generated 11/9/2007 11:02:02 PM)

130 total calls processed (inbound and outbound).

TOW - 50 Contact Attempts (130 Total Calls)

| RO 11 Contact Attempts | SOR 17 Contact Attempts | APPT 22 Contact Attempts |
|-------------------------------|--------------------------------|---------------------------------|
| 0% | 0% | 0% |
| Customer Notified | Customer Notified | Customer Notified |
| 0% | 0% | 0% |
| Unconfirmed Notification | Unconfirmed Notification | Unconfirmed Notification |
| 0 Inbound Calls | 0 Inbound Calls | |